



Walworth County, Wisconsin

News Release

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Lakeland Health Care Center (LHCC) Receives Five-star Rating

In December 2008, Walworth County's nursing home, the Lakeland Health Care Center (LHCC), received a five-star quality rating from the Centers for Medicare and Medicaid Services (CMS), which rates nursing homes in the country that participate in Medicare or Medicaid. The rating places LHCC in the top 14% of Wisconsin's 393 nursing homes, with 54 others in the state that received the five-star rating. Eleven of the 55 homes are county-operated, like Lakeland Health Care Center. The ratings are posted on the Medicare website, <http://www.medicare.gov>.

The CMS five-star rating system was created to help consumers, their families, and caregivers compare nursing homes more easily. CMS inspection ratings are based upon a comprehensive list of criteria that includes a health inspection rating for any deficiencies, such as missed or failed standard inspections and complaint investigations; overall number of nursing home staff compared to residents and the number of trained nurses; quality measures of the physical, psychological, emotional and mental health of residents; fire safety inspections; and, nursing home characteristics, including the number of certified beds, participation in resident and family councils, and proximity to a hospital. "We are extremely proud to have been named a five-star skilled nursing facility by CMS. My expectation is that we continue to maintain this rating in the future as a testament to the consistently high quality services provided to our residents by some of the most professional, competent and caring staff in the long term care profession," stated Jonn Turzenski, Lakeland Health Care Center Administrator.

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