

# Walworth County Now Provides Two Different Supplemental Transportation Options

**Traditional “Specialized” transportation  
for the elderly and disabled, and  
“DIAL-a-RIDE” service  
for the general public**

- *Both under contract to the same operator*
- *Each has a different funding source and guidelines*
- *May be provided in the same or similar vehicles*
- *Both services may require sharing the ride with another passenger or passengers*

# “Specialized” as opposed to DIAL-a-RIDE Transportation

	SPECIALIZED	DIAL-a-RIDE
Trip priorities	Yes	No
Previous Day Reservation required	Yes	1 hour for “same day” trips
Out of county	Yes	No
Extended hours	Possible	No
General public	Possible	Yes
Wheelchair capable	Yes	Yes
Vouchers	Yes	Yes
“Agency” fares	No	Yes